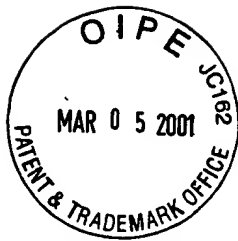


SOFTECP.013A



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Berkman, et al.) Group Art Unit 2152
App. No. : 09/704,016)
Filed : November 1, 2000)
For : SYSTEMS AND METHODS)
OF MESSAGE QUEUING)
Examiner : Unknown)

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INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Enclosed is form PTO-1449 listing references that are also enclosed. This Information Disclosure Statement is being filed before the receipt of a first Office Action on the merits, and presumably no fee is required in accordance with 37 C.F.R. § 1.97(b)(3). If a first Office Action on the merits was mailed before the mailing date of this Statement, the Commissioner is authorized to charge the fee set forth in 37 C.F.R. § 1.17(p) to Deposit Account 11-1410. A duplicate copy of this Statement is enclosed for that purpose.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: February 28, 2001

By: David N. Weiss

David N. Weiss
Registration No. 41,371
Attorney of Record
620 Newport Center Drive
Sixteenth Floor
Newport Beach, CA 92660
(949) 760-0404



WP-2152

PATENT

Case Docket No. SOFTECP.013A

Date: February 28, 2001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s) : Berkman, et al.
Appl. No. : 09/704,016
Filed : November 1, 2000
For : SYSTEMS AND METHODS
OF MESSAGE QUEUING
Examiner : Unknown
Group Art Unit : 2152

I hereby certify that this correspondence and all
marked attachments are being deposited with the
United States Postal Service as first class mail in
an envelope addressed to: Assistant Commissioner
for Patents, Washington, D.C. 20231, on

February 28, 2001
(Date)

David N. Weiss
David N. Weiss, Reg. No. 41,371

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TRANSMITTAL LETTER

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231
ATTENTION: APPLICATION BRANCH

Dear Sir:

Enclosed for filing in the above-identified application are:

- (X) An Information Disclosure Statement.
- (X) A PTO Form 1449 with Nine (9) references.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment, to Account No. 11-1410. A duplicate copy of this sheet is enclosed.
- (X) Return prepaid postcard.

David N. Weiss
David N. Weiss
Registration No. 41,371
Attorney of Record

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